



New Owner Information and Warranty



Franklin Corporation is one of the largest privately-owned furniture manufacturers and is currently in the top 25 of all furniture manufacturers both publicly and privately owned in the United States. Founded in 1970 by Hassell Franklin, the company has grown from 32 employees and 20,000 square feet to over 1300 employees with facilities exceeding 1 million square feet. This includes a 50,000 square foot factory dedicated to manufacturing our own exclusively-designed reclining mechanisms which ensure consistent quality, cost and design.

Our facilities are vertically integrated using CNC technology in all woodworking and foam fabrication. State-of-the-art computer systems are used for pattern layout, fabric and leather cutting, and sewing. This enables us to be the value-priced producer committed to continuous quality improvement.

Franklin is committed to our corporate mission statement:

"To strengthen our partnerships with customers through quality and service by continuously striving to reach the highest levels of achievement through total employee involvement and continuous improvement of work processes."



FRANKLIN

A TRUE

FAMILY STORY

COMMITTED TO
FAMILY • COMMUNITY • QUALITY

FEATURES OF

FRANKLIN RECLINING + STATIONARY FURNITURE

AMAZING COMFORT

Combining today's upscale designer trends with excellent seating comfort at an affordable price with exceptional quality.

CURRENT STYLES

All styles feature today's trendy upscale high-performance fabrics for a long life and easy cleanability.

REVERSIBLE BACK PILLOWS

Reversible back pillows are lined and chambered to prevent fiber shifting and collapsing. **May not be applicable to all styles.*

PREMIUM SPRING SYSTEM

Utilizing a premium spring system provides a deeper and more comfortable seat ride.

GRAVITY-OPERATED MECHANISM

Using a person's weight for operation, this exclusively designed mechanism allows fingertip operation with no fast or violent opening. Closing is a breeze since you're not fighting the "opening springs."

PRECISION-CUT WOODEN FRAME

Utilizing state-of-the-art, computer-controlled manufacturing techniques, our frames are free from the variance and displacement that may negatively affect the life of other furniture brands.

LIMITED WARRANTY

STATIONARY, LIFT & RECLINING FURNITURE

ONE YEAR WARRANTY

- Mechanisms
 - Foam
- Wood frame parts
 - Electronics
 - Fabrics*
- All other components

Parts are warranted to be free of defects in workmanship and materials for one year from the original date of purchase.

*UPHOLSTERED FABRICS

Fabric and leather are warranted to be free of defects in materials and workmanship for one year from the date of sale. This warranty covers seam failure, fabric separation and nap loss. This warranty DOES NOT apply to pilling, fading, shrinking, dye lot variations, tears, scratching, fraying, stretching, wearing or flattening of the nap. Chenilles, velvets, and velvet-types have an inherently soft texture and will shade, crush and mark more easily than most fabrics. These characteristics are not considered to be a defect. Also excluded are damages and defects resulting from abuse, neglect, exposure to extreme temperatures or pet damage. Natural markings such as scars, brands, grain variations, wrinkles, etc. will be considered normal characteristics and not construed as defects. No two leather hides are ever the same, so color variations could occur. Upon evidence of excessive soiling, improper cleaning, abuse or chemical application, the fabric/leather warranty will not apply. Franklin may require proof of damage.

LIMITED WARRANTY

LIMITATIONS ON WARRANTY

The warranty contained herein shall be in lieu of any other warranty, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular use. Liability for incidental or consequential damages under the warranty is excluded. Some states do not allow limitation of incidental or consequential damages; therefore, this limitation may not apply to you. This warranty gives you specific legal rights and other rights which vary from state to state. The following additional limitations to apply to all warranties contained herein:

1. Warranties extend to the original purchaser only and are not transferable.
2. Warranties do not apply to rental, business, commercial, institutional, or other non-residential use.
3. All warranties are subject to availability of repair and replacement parts and limited to one-time replacement. Shipping and handling costs are not included.
4. Replacement cover dye lots vary from shipment to shipment and may not exactly match the original.
5. Warranties do not apply to any condition caused by damage, improper use or abuse occurring after the date of sale to the original purchaser. Such damage, improper use or abuse will void all warranties.
6. Exceeding weight capacity of 275 lbs will void warranty.
7. Warranties do not apply to closeouts or any other discontinued merchandise.

FRANKLIN'S OBLIGATION

Franklin's obligation under its warranty is limited to repairing or replacing at Franklin's discretion any part or parts of the chair covered by warranty that are found to be defective in workmanship or materials upon examination by Franklin or Franklin's designated agent. Cost of packing and shipping the entire piece to and from the factory, if necessary, is not covered by this warranty. Any merchandise deemed not repairable by the manufacturer will be prorated through the dealer based on the original date of purchase.

CAUTION

Upholstered furniture with moving parts should be operated with care to avoid injury and/or property damage. For the safe use of upholstered reclining furniture:

1. The reclining mechanism should be operated only by the occupant of the seat.
2. Close the reclining mechanism completely before you get up or sit down.
3. Never sit on the ottoman (foot rest) when open.
4. Do not sit on the arms of the reclining furniture.
5. Use caution in operating the reclining mechanism when small children and pets are present.
6. Do not allow children to play on or operate reclining furniture.
7. Keep hands and feet clear of the reclining mechanism before operating reclining furniture.
8. Completely close and secure the reclining mechanism before moving reclining furniture.
9. **WARNING:** Avoid exposing upholstered furniture to burning cigarettes or cigars, open flames and high temperatures.
10. Do not place furniture with wooden bases on wet carpet as staining may occur.
11. Excessive rocking may cause reclining furniture to tip over possibly resulting in personal injury and/or property damage.
12. If the furniture contains electrical components, use with extreme caution and see the enclosed Safety Instructions for additional instructions, warnings, and actions that can void the warranty.
13. Allow adequate clearance for full recline position before operating.
14. Do not exceed recommended weight limit of 275 lbs.

HOW TO OBTAIN WARRANTY BENEFITS

To obtain benefits under the warranty, contact the dealer from whom you purchased this merchandise. If you move away from the area serviced by your dealer or if your dealer is no longer in business, you may write:

**Franklin Corporation, P.O. Drawer 569, Houston MS 38851
or visit our website at www.franklincorp.com**

Franklin reserves the right to require that defective parts be returned to the factory upon request. Proof of purchase is required in order to obtain benefits under the warranty.

FABRIC CARE

We use only the finest upholstery materials because the beauty of your furniture depends on its cover. Soiled areas should be cleaned as advised by the fabric manufacturer based on the following codes:

- WS** Clean with shampoo, foam or dry-cleaning solvents as desired. Do not saturate with liquid. Pile fabrics may require brushing in order to restore appearance. Cushion covers should not be removed and dry cleaned or laundered.
- W** Clean with shampoo, foam or dry-cleaning solvents as desired. Do not over-saturate. Do not use solvents to spot clean. Pile fabrics may require brushing in order to restore appearance. Cushion covers should not be removed and laundered.
- S** Clean only with dry-cleaning solvent. Do not saturate. Do not use water. Pile fabrics may require brushing in order to restore appearance. Cushion covers should not be removed and dry cleaned or laundered.
- X** Do not clean with water or solvent-based cleaner. Use vacuuming or light brushing only.
- V** This material should be washed with mild soap in warm water only. Do not use full-strength soap or liquid cleaning agents of any type.



www.franklincorp.com